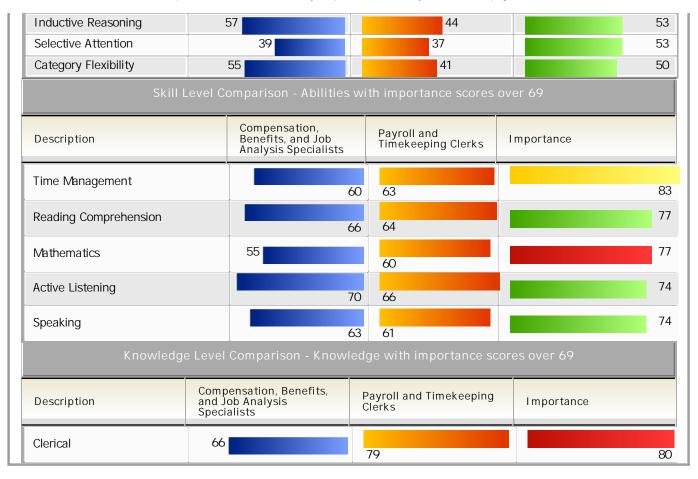


TORQ Analysis of Compensation, Benefits, and Job Analysis Specialists to Payroll and Timekeeping Clerks

| INPUT SECTION: | | | | | | | | | | | | | |
|---------------------|-----------------|---|--------|---------------------------------------|---------|-----------|--------|-----------------------------------|--------|-----------------------|--------------|--------------|--|
| Transfer | Т | itle | | | | O* NET | Fi | Filters | | | | | |
| From Title: | | Compensation, Benefits, and Job Analysis Specialists | | | | 3-1072 | .00 Al | bilities: Importance LeveL: 50 | | , | Weight: 1 | | |
| To Title: | Р | Payroll and Timekeeping Clerks 43 | | | | | .00 SI | | | mportance eveL: 69 | | Weight: 1 | |
| Labor Mark Area: | ket N | Maine Statewide K | | | | | | | | ortance II: 69 | , | Weight: 1 | |
| | OUTPUT SECTION: | | | | | | | | | | | | |
| Gran | d TC | RQ: | | | | | | | | | | 92 | |
| Ability TOF | RQ | | | Skills TORQ | | | | Knowled | lge TC | RQ | | | |
| Level | | | 93 | Level | | | 94 | Level | | | | 88 | |
| Gaps | To Narr | ow if Pos | ssible | Upgra | ade The | se Skills | S | | Kno | wledge | to Add | | |
| Ability | Level | Gap | Impt | Skill | Level | Gap | Impt | Knowle | dge | Level | Gap | Impt | |
| No Critical | Gaps Red | corded! | | Mathematics | 60 | 5 | 77 | Clerical | | 79 | 13 | 80 | |
| | Time 63 3 83 | | | | | | | | | | | | |
| LEVEL and I | | | | the Target Payro , and Job Analysi | | | | | | | ence be | etween | |

ASK ANALYSIS Compensation, Benefits, and Job Analysis Payroll and Timekeeping Description Importance Specialists **Information Ordering** 46 75 Oral Comprehension 53 68 60 Oral Expression 60 57 68 Problem Sensitivity 41 55 68 Mathematical Reasoning 48 68 **Deductive Reasoning** 62 50 65 Near Vision 57 65 62 Written Comprehension 55 62 62 Speech Recognition 39 62 55 Speech Clarity 39 59 62 Written Expression 44 56 60





| | Expe | erience & Edu | ıcation Comparison | | | | |
|---|--|--------------------------------------|---|---|--------------------------------------|--|--|
| Rela | ted Work Experience Compa | | Required Education Level Comparison | | | | |
| Description | Compensation, Benefits, and Job Analysis Specialists | Payroll and Timekeeping Clerks | Description | Compensation, Benefits, and Job Analysis Specialists | Payroll and Timekeeping Clerks | | |
| 10+ years | 0% | 0% | Doctoral | O% | 0% | | |
| 8-10 years | 0% | 0% | Professional Degree | 0% | 0% | | |
| 6-8 years | 0% | 6% | Post-Masters Cert | 0% | 0% | | |
| 4-6 years | 13% | 1% | Master's Degree | 2% | 0% | | |
| 2-4 years | 28% | 32% | Post-Bachelor Cert | 0% | 0% | | |
| 1-2 years | 52% | 25% | Bachelors | 59% | 8% | | |
| 6-12 months | 0% | 17% | AA or Equiv | 24% | 3% | | |
| 3-6 months | 0% | 5% | Some College | 13% | 28% | | |
| 1-3 months | O% O% | 1% 0% | Post-Secondary Certificate | 0% | 16% | | |
| O-1 month None | 3% | 10% | High Scool Diploma or GED | 0% | 41% | | |
| | • | | No HSD or GED | 0% | O% | | |
| Compensatio | n, Benefits, and Job Analysis Sp | pecialists | Payroll and Timekeepin | g Clerks | | | |
| | Most Comi | mon Education | al/Training Requireme | nt: | | | |
| Bachelor's degree Moderate-term on-the-job training | | | | | | | |
| Job Zone Comparison | | | | | | | |
| 4 - Job Zone | Four: Considerable Preparation | Needed | 3 - Job Zone Three: Medium Preparation Needed | | | | |



A minimum of two to four years of work-related skill, knowledge, or experience is needed for these occupations. For example, an accountant must complete four years of college and work for several years in accounting to be considered qualified.

Most of these occupations require a four - year bachelor's degree, but some do not.

Employees in these occupations usually need several years of work-related experience, on-the-job training, and/or vocational training.

Previous work-related skill, knowledge, or experience is required for these occupations. For example, an electrician must have completed three or four years of apprenticeship or several years of vocational training, and often must have passed a licensing exam, in order to perform the job.

Most occupations in this zone require training in vocational schools, related on-the-job experience, or an associate's degree. Some may require a bachelor's degree.

Employees in these occupations usually need one or two years of training involving both on-the-job experience and informal training with experienced workers.

Tasks

Compensation, Benefits, and Job Analysis Specialists

Core Tasks

Generalized Work Activities:

- Getting Information Observing, receiving, and otherwise obtaining information from all relevant sources.
- Communicating with Supervisors, Peers, or Subordinates - Providing information to supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in person.
- Establishing and Maintaining Interpersonal Relationships - Developing constructive and cooperative working relationships with others, and maintaining them over time.
- Interacting With Computers Using computers and computer systems (including hardware and software) to program, write software, set up functions, enter data, or process information.
- Processing Information Compiling, coding, categorizing, calculating, tabulating, auditing, or verifying information or data.

Specific Tasks

Occupation Specific Tasks:

- Administer employee insurance, pension and savings plans, working with insurance brokers and plan carriers.
- Advise managers and employees on state and federal employment regulations, collective agreements, benefit and compensation policies, personnel procedures and classification programs.
- Advise staff of individuals' qualifications.
- Analyze organizational, occupational, and industrial data to facilitate organizational functions and provide technical information to business, industry, and government.
- Assess need for and develop job analysis instruments and materials.
- Assist in preparing and maintaining

Payroll and Timekeeping Clerks

Core Tasks

Generalized Work Activities:

- Processing Information Compiling, coding, categorizing, calculating, tabulating, auditing, or verifying information or data.
- Documenting/Recording Information -Entering, transcribing, recording, storing, or maintaining information in written or electronic/magnetic form.
- Performing Administrative Activities -Performing day-to-day administrative tasks such as maintaining information files and processing paperwork.
- Getting Information Observing, receiving, and otherwise obtaining information from all relevant sources.
- Interacting With Computers Using computers and computer systems (including hardware and software) to program, write software, set up functions, enter data, or process information.

Specific Tasks

Occupation Specific Tasks:

- Compile employee time, production, and payroll data from time sheets and other records
- Compile statistical reports, statements, and summaries related to pay and benefits accounts, and submit them to appropriate departments.
- Complete time sheets showing employees' arrival and departure times.
- Complete, verify, and process forms and documentation for administration of benefits such as pension plans, and unemployment and medical insurance.
- Compute wages and deductions, and enter data into computers.
- Coordinate special programs, such as United Way campaigns, that involve payroll deductions.
- Distribute and collect timecards each pay



- personnel records and handbooks.
- Consult with or serve as a technical liaison between business, industry, government, and union officials.
- Develop, implement, administer and evaluate personnel and labor relations programs, including performance appraisal, affirmative action and employment equity programs.
- Ensure company compliance with federal and state laws, including reporting requirements.
- Evaluate job positions, determining classification, exempt or non-exempt status, and salary.
- Negotiate collective agreements on behalf of employers or workers, and mediate labor disputes and grievances.
- Observe, interview, and survey employees and conduct focus group meetings to collect job, organizational, and occupational information.
- Perform multifactor data and cost analyses that may be used in areas such as support of collective bargaining agreements.
- Plan and develop curricula and materials for training programs and conduct training.
- Plan, develop, evaluate, improve, and communicate methods and techniques for selecting, promoting, compensating, evaluating, and training workers.
- Prepare occupational classifications, job descriptions and salary scales.
- Prepare reports, such as organization and flow charts, and career path reports, to summarize job analysis and evaluation and compensation analysis information.
- Prepare research results for publication in form of journals, books, manuals, and film.
- Provide advice on the resolution of classification and salary complaints.
- Research employee benefit and health and safety practices and recommend changes or modifications to existing policies.
- Research job and worker requirements, structural and functional relationships among jobs and occupations, and occupational trends.
- Review occupational data on Alien Employment Certification Applications to determine the appropriate occupational title and code, and provide local offices with information about immigration and occupations.
- Speak at conferences and events to promote apprenticeships and related training programs.
- Work with the Department of Labor and promote its use with employers.

Detailed Tasks

perioa.

- Issue and record adjustments to pay related to previous errors or retroactive increases.
- Keep informed about changes in tax and deduction laws that apply to the payroll process.
- Post relevant work hours to client files to bill clients properly.
- Prepare and balance period-end reports, and reconcile issued payrolls to bank statements.
- Process and issue employee paychecks and statements of earnings and deductions.
- Provide information to employees and managers on payroll matters, tax issues, benefit plans, and collective agreement provisions.
- Record employee information, such as exemptions, transfers, and resignations, to maintain and update payroll records.
- Review time sheets, work charts, wage computation, and other information to detect and reconcile payroll discrepancies.
- Verify attendance, hours worked, and pay adjustments, and post information onto designated records.

Detailed Tasks

Detailed Work Activities:

- · compile data for financial reports
- compute financial data
- compute taxes
- enter time sheet information
- fill out business or government forms
- maintain balance sheets
- maintain records, reports, or files
- · prepare reports
- prepare tax reports
- process payroll documents, records, or checks
- reconcile or balance financial records
- use computers to enter, access or retrieve data
- use oral or written communication techniques

Tools - Examples

- 10-key calculators
- Desktop computers
- Computer terminals
- Personal computers



Detailed Work Activities:

- advise department managers in personnel matters
- advise governmental or industrial personnel
- advise management or labor union officials on labor relation issues
- analyze data to identify personnel problems
- analyze scientific research data or investigative findings
- arbitrate personnel disputes
- categorize occupational, educational, or employment information
- communicate technical information
- conduct research on work-related topics
- conduct training for personnel
- develop course or training objectives
- develop job evaluation programs
- ensure compliance with government regulations
- ensure correct grammar, punctuation, or spelling
- evaluate personnel benefits policies
- evaluate qualifications or eligibility of applicant for employment
- explain rules, policies or regulations
- fill out business or government forms
- identify problems or improvements
- implement employee compensation plans
- improve methods for worker selection or promotion
- maintain administrative services procedures manual
- maintain job descriptions
- make presentations
- negotiate labor agreements
- obtain information from individuals
- prepare or maintain employee records
- prepare recommendations based upon research
- prepare report of findings or recommendations
- prepare reports
- prepare technical reports identifying results of research
- resolve personnel problems or grievances
- resolve worker or management conflicts
- understand government labor or employment regulations
- use cost benefit analysis techniques
- use government regulations
- use interpersonal communication techniques
- use interviewing procedures



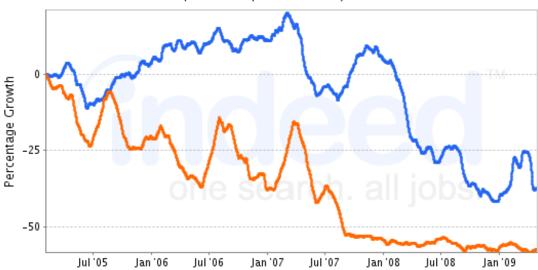
- use knowledge of employee classification system
- use public speaking techniques
- write administrative procedures services manual
- write employee orientation or training materials

| Labor Market Comparison | | | | | | | | | |
|---------------------------------------|---|-----------------------------------|----------------|--|--|--|--|--|--|
| | | | | | | | | | |
| Description | Compensation, Benefits, and Job Analysis Specialists | Payroll and Timekeeping Clerks | Difference | | | | | | |
| Median Wage | \$ 43,900 | \$ 30,470 | \$(13,430) | | | | | | |
| 10th Percentile Wage | \$ 29,740 | \$ 22,470 | \$(7,270) | | | | | | |
| 25th Percentile Wage | N/A | N/A | N/A | | | | | | |
| 75th Percentile Wage | \$ 55,780 | \$ 35,970 | \$(19,810) | | | | | | |
| 90th Percentile Wage | \$ 68,800 | \$ 40,700 | \$(28,100) | | | | | | |
| Mean Wage | \$ 46,470 | \$ 31,260 | \$(15,210) | | | | | | |
| Total Employment - 2007 | 770 | 650 | -120 | | | | | | |
| Employment Base - 2006 | 805 | 672 | -133 | | | | | | |
| Projected Employment - 2016 | 866 | 649 | -217 | | | | | | |
| Projected Job Growth - 2006-2016 | 7.6 % | -3.4 % | -11.0 % | | | | | | |
| Projected Annual Openings - 2006-2016 | 23 | 17 | -6 | | | | | | |

| National Job Posting Trends | |
|--|---|
| Trend for Compensation, Benefits, and Job Analysis Specialists | Trend for Payroll and Timekeeping Clerks |

Job Trends from Indeed.com

Compensation Specialist - Payroll Clerk



Data from Indeed

Recommended Programs

Accounting Technician

Accounting Technology/Technician and Bookkeeping. A program that prepares individuals to provide technical administrative support to professional accountants and other financial management personnel. Includes instruction in posting transactions to accounts, record-keeping systems, accounting software operation, and general accounting principles and practices.

| Institution | Address | City | URL |
|-----------------------------------|----------------|--------------|-------------------|
| Central Maine Community College | 1250 Turner St | Auburn | www.cmcc.edu |
| Kennebec Valley Community College | 92 Western Ave | Fairfield | www.kvcc.me.edu |
| University of Maine at Machias | 9 O'Brien Ave | Machias | www.umm.maine.edu |
| Northern Maine Community College | 33 Edgemont Dr | Presque Isle | www.nmcc.edu |
| | | | |

Maine Statewide Promotion Opportunities for Compensation, Benefits, and Job Analysis

| O* NET Code | Title | Grand TORQ | Job Zone | Employment | Median Wage | Difference | Growth | Annual Job Openings |
|----------------|---|---------------|-------------|------------|----------------|-------------|--------|---------------------------|
| 13-1072.00 | Compensation, Benefits, and Job Analysis Specialists | 100 | 4 | 770 | \$43,900.00 | \$0.00 | 8% | 23 |
| 13-2053.00 | Insurance Underwriters | 91 | 3 | 460 | \$56,090.00 | \$12,190.00 | -1% | 12 |
| 13-1031.01 | Claims Examiners, Property and Casualty Insurance | 90 | 3 | 1,570 | \$49,360.00 | \$5,460.00 | 3% | 44 |



| 41-3031.02 | Sales Agents, Financial Services | 90 | 4 | 0 | \$65, 230.00 | \$21,330.00 | 5% | 33 |
|------------|--|----|---|-------|--------------|--------------|-----|----|
| 11-3041.00 | Compensation and Benefits Managers | 90 | 3 | 200 | \$68, 560.00 | \$24,660.00 | 2% | 5 |
| 13-2072.00 | Loan Officers | 88 | 3 | 1,450 | \$49, 380.00 | \$5, 480.00 | 9% | 29 |
| 41-3031.01 | Sales Agents, Securities and Commodities | 88 | 4 | 0 | \$65, 230.00 | \$21,330.00 | 5% | 33 |
| 23-2092.00 | Law Clerks | 88 | 4 | 50 | \$43,930.00 | \$30.00 | -7% | 1 |
| 11-3011.00 | Administrative Services Managers | 87 | 4 | 1,090 | \$56, 630.00 | \$12,730.00 | 5% | 34 |
| 11-3031.02 | Financial Managers, Branch or Department | 87 | 4 | 2,440 | \$67,670.00 | \$23,770.00 | 7% | 58 |
| 13-2052.00 | Personal Financial Advisors | 87 | 3 | 360 | \$94,100.00 | \$50, 200.00 | 10% | 13 |
| 19-3021.00 | Market Research Analysts | 87 | 4 | 200 | \$49,960.00 | \$6,060.00 | 3% | 2 |
| 23-1022.00 | Arbitrators, Mediators, and Conciliators | 87 | 5 | 40 | \$46,160.00 | \$2, 260.00 | 2% | 1 |
| 11-2031.00 | Public Relations Managers | 86 | 4 | 290 | \$71,020.00 | \$27,120.00 | 9% | 10 |
| 13-1031.02 | Insurance Adjusters, Examiners, and Investigators | 86 | 3 | 1,570 | \$49, 360.00 | \$5, 460.00 | 3% | 44 |

| N | laine Statewide P | romotio | ո Oppo | rtunities for | Payroll and | d Timekeep | ing Cler | ks |
|----------------|--|---------------|-------------|---------------|----------------|-------------|----------|---------------------------|
| O* NET Code | Title | Grand TORQ | Job Zone | Employment | Median Wage | Difference | Growth | Annual Job Openings |
| 43-3051.00 | Payroll and Timekeeping Clerks | 100 | 3 | 650 | \$30, 470.00 | \$0.00 | -3% | 17 |
| 43-9041.02 | Insurance Policy Processing Clerks | 92 | 2 | 1,810 | \$31,380.00 | \$910.00 | -8% | 22 |
| 43-9041.01 | Insurance Claims Clerks | 90 | 2 | 1,810 | \$31,380.00 | \$910.00 | -8% | 22 |
| 43-6011.00 | Executive Secretaries and Administrative Assistants | 89 | 3 | 3, 330 | \$38,830.00 | \$8, 360.00 | 6% | 76 |
| 43-4011.00 | Brokerage Clerks | 89 | 3 | 270 | \$39,120.00 | \$8,650.00 | -13% | 8 |
| 43-3061.00 | Procurement Clerks | 88 | 3 | 0 | \$33, 300.00 | \$2,830.00 | -2% | 5 |

| 13-2053.00 | Insurance Underwriters | 87 | 3 | 460 | \$56,090.00 | \$25,620.00 | -1% | 12 |
|------------|---|----|---|-------|--------------|-------------|-----|----|
| 43-6012.00 | Legal Secretaries | 87 | 3 | 1,300 | \$33,360.00 | \$2,890.00 | 5% | 29 |
| 13-1072.00 | Compensation, Benefits, and Job Analysis Specialists | 85 | 4 | 770 | \$43,900.00 | \$13,430.00 | 8% | 23 |
| 13-1023.00 | Purchasing Agents, Except Wholesale, Retail, and Farm Products | 84 | 3 | 920 | \$45, 210.00 | \$14,740.00 | -2% | 21 |
| 13-2081.00 | Tax Examiners, Collectors, and Revenue Agents | 84 | 3 | 450 | \$36,790.00 | \$6,320.00 | 5% | 13 |
| 13-2072.00 | Loan Officers | 83 | 3 | 1,450 | \$49,380.00 | \$18,910.00 | 9% | 29 |
| 41-3031.01 | Sales Agents, Securities and Commodities | 82 | 4 | 0 | \$65, 230.00 | \$34,760.00 | 5% | 33 |
| 43-4061.00 | Eligibility Interviewers, Government Programs | 82 | 3 | 610 | \$33, 440.00 | \$2,970.00 | 0% | 11 |
| 13-2071.00 | Loan Counselors | 82 | 4 | 60 | \$35,110.00 | \$4,640.00 | -3% | 1 |